## Harm Reduction Focused

- Physically meeting clients "where they are at"
  - van sites are located in their community (SROs, methadone clinics, & jails)
- Adapting to the needs of our clients without judgement & with empathy

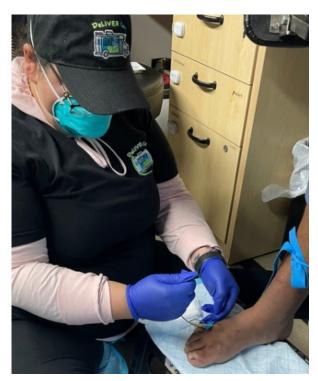


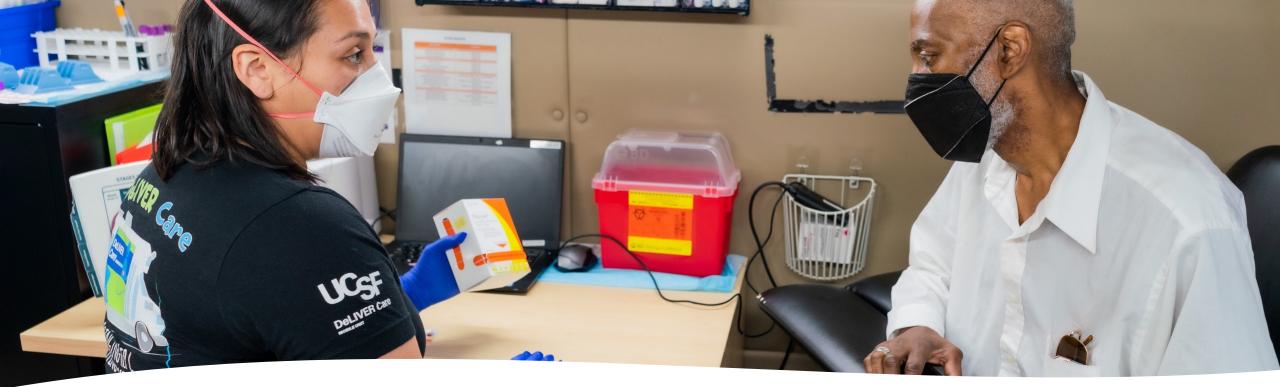
## **Testing & Treatment**

- Building relationships/ trust
  - Frequent check-ins
  - Simple language
- Incentivized treatment schedule
- FibroScans, video visits with clinicians, medication storage & distribution, and blood draws all performed on van
- High level phlebotomists
- Customized navigation
  - Signing clients up for health coverage
  - Medication wall calendar/ necklace
  - Medication delivery
  - Accommodating non-ambulatory clients (blood draws, video visits, and medication delivery)









Takes the Community to Cure the Community

- In SF, clients that can benefit from standard treatment methods have largely been cured
- DeLIVER has created another/ realistic treatment option for "the high hanging fruit"
- Creating & maintaining partnerships/ community collaborations
- Lived Experienced Alliance (LEA's)
- Educational Gatherings