

Harm Reduction Focused

- Physically meeting clients
“where they are at”
 - van sites are located in their community (SROs, methadone clinics, & jails)
- Adapting to the needs of our clients without judgement & with empathy



Testing & Treatment

- Building relationships/ trust
 - Frequent check-ins
 - Simple language
- Incentivized treatment schedule
- FibroScans, video visits with clinicians, medication storage & distribution, and blood draws all performed on van
- High level phlebotomists
- Customized navigation
 - Signing clients up for health coverage
 - Medication wall calendar/ necklace
 - Medication delivery
 - Accommodating non-ambulatory clients (blood draws, video visits, and medication delivery)





Takes the Community to Cure the Community

- In SF, clients that can benefit from standard treatment methods have largely been cured
- DeLIVER has created another/ realistic treatment option for “the high hanging fruit”
- Creating & maintaining partnerships/ community collaborations
- Lived Experienced Alliance (LEA's)
- Educational Gatherings